20 OCS YEAR IN REVIEW







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PRESIDENT'S MESSAGE

COSMO MANNELLA

On behalf of the Board of Directors, I welcome you to the 2022 Ontario Construction Secretariat (OCS) AGM & Conference. As I reflect on the past two years while serving as President of the OCS, there is no doubt that the OCS Board and staff continue to seek new opportunities to enhance and promote Ontario's unionized construction industry.

The Ontario Construction Secretariat is an organization committed to delivering on their core values to enhance Ontario's unionized ICI construction industry by developing relationships, facilitating dialogue, and providing value-added research.

The OCS remains committed to creating timely and relevant research and sharing important updates to assist stakeholders in making informed decisions. This was particularly demonstrated this year during Collective Bargaining and the way in which the OCS supported the strong partnerships that exist between labour and management in the unionized ICI construction sector.

I am proud of the hard work and commitment put forth by the OCS as we continue to enhance our reputation as a leader in construction research and advocate for the unionized construction industry.

I look forward to connecting with you and am certain you will find a number of key takeaways that will enhance our partnerships and contribute to building a stronger unionized construction industry in Ontario.





CEO'S MESSAGE

ROBERT BRONK

As the CEO, I want to thank each one of you for your unwavering dedication and support as I welcome you to the 2022 AGM & Conference. I am confident you enjoyed the excellent line-up of engaging speakers, networking opportunities and evening social planned.

It is safe to say that the last couple of years brought challenges for most, both organizations and individuals and the pandemic has changed a lot of things. That said, the OCS and our labour, management, and government stakeholders have a lot to be proud of as we have accomplished significant achievements that have enhanced the ICI construction industry in Ontario.

A tremendous amount of work took place this year, keeping the industry's needs at the forefront. OCS delivered on our research mandate while also keeping an eye on current issues impacting Ontario's construction industry. I am particularly pleased with the work that has gone into the creation of the Construction Labour Relations Fundamentals course. As a new wave of labour and management stakeholders start to take leadership positions, this course will provide historical perspectives and touch on key elements required to build trust, maintain,

and improve critical relationships and enhance ongoing stability in Ontario's unionized ICI construction sector for years to come.

I am fortunate to work with a team that refuses to give anything less than 110%. The OCS team has worked seamlessly together for the sake of the industry, and I could not be prouder. We're excited to have welcomed two new members to the team this year and are looking forward to working collaboratively to continue to push ourselves to set higher standards in research, industry promotion and stakeholder engagement.

Our team is proud of the work we have done and the partnerships we have grown and developed over the past year. Much of this growth is from your support, our industry partners, who have supported us at our events and with our research initiatives.

We hope you enjoy your time at the JW Marriot and enjoy the beautiful scenery and fall colours in Muskoka. Please take a moment to review our accomplishments on the pages that follow.



Collective bargaining was a major focus of the research agenda over the past year. We developed numerous resources for our labour and management stakeholders, including monthly updates on economic conditions and construction industry trends as well as regular updates as settlements were reached. We hope these insights were helpful in your discussions to reach new agreements.

Other research initiatives in 2022 focused on the green economy, union certification, project labour agreements and the development of a new construction industry labour relations course.



Construction Industry Labour Relations Course

OCS has partnered with Constructionlab to develop and deliver a unique construction industry labour relations course. We anticipate this new program will quickly become an industry standard as it engages, educates, and trains labour and management stakeholders. The course will provide an opportunity for participants to hone skills and learn through an intensive multi-day course that journeys through eight themes including: an historical context of construction labour relations, current legislative framework, collective agreements, negotiation theory and style, grievances, and jurisdictional processes, joint labour-management partnerships, health and safety, and human rights.

Stay tuned for more information about this exciting new program offered by the OCS.

Green Retrofit Study

Over \$3.6 billion has been committed to finance energy efficiency upgrades and low-carbon retrofits for large buildings to meet GHG emission reduction targets.

Achieving a well-functioning marketplace for decarbonizing and modernizing existing commercial and industrial buildings that has

sufficient capacity to help meet Canada's climate targets, requires the availability of a highly skilled workforce, industry capacity, supportive government policies and a well-functioning supply chain.

The Green Retrofit Study, funded by Canada Infrastructure Bank, Ontario Construction Secretariat, Canadian Mortgage & Housing Corporation, and Federation of Canadian Municipalities, profiles key pathways that will equip the green building ecosystem with insights into the workforce and supply chain needs across Canada's retrofit economy. Ensuring workers with the right skills are available to support retrofit projects and that supply chains have capacity to deliver affordable low-carbon construction-related products, technologies, and materials is critical to the success of Canada's goals to reduce GHG emissions. Further information about this project can be found on the OCS website.

Project Agreement Initiative

OCS has partnered with the Institute for Construction Economic Research, York University and Université Laval to identify concrete benefits resulting from project labour agreements (PA). The researchers are collecting data on various construction projects that were completed under a PA as stipulated by the Ontario Labour Relations Board. It is anticipated this research will help silence criticism that project agreements lead to inflated project costs. Identifying key characteristics where project agreements provide value to all parties will aid the industry in expanding project agreements outside of their traditional use in the industrial sector.

Union Certification and Organizing

In collaboration with Queen's University, OCS is exploring experiences related to union organizing strategies and activity in Ontario's ICI construction sector. The initial phase of this project looked at union certification statistics from the Ontario Labour Relations Board. The research team is now finalizing a survey that will examine trends in organizing certification activity with the goal of identifying best practices and organizing challenges. The survey is scheduled to be in-field by late October.

2022 ICI Collective Bargaining Outcomes

This round of bargaining took place during one of the most turbulent economic environments in recent memory, characterized by high inflation rates, labour market challenges and strong construction markets province wide. IBEW/ECAO were the first to reach a settlement in February; however, most EBAs were still in discussions throughout May and June. The industry experienced five (5) strikes during this round of bargaining and a number of tentative agreements were not ratified by Union Members, resulting in either strike action and/or a return to the bargaining table. OCS, in cooperation with the Provincial Building and Construction Trades Council and the Construction Employers Coordinating Council of Ontario, is now planning a post-bargaining survey and 2023 Labour Relations Symposium to assess this round of bargaining and set the groundwork for 2025.

▼ AS OF SEPTEMBER 12, 2022







- Carpenters
- Labourers
- Operating Engineers
- Painters and Tapers
- Plumbers and Pipefitters
- Precast Erectors
- Rodworkers
- Sheet Metal Workers







- Carpenters
- Demolition Workers
- Glaziers
- Operating Engineers
- Painters



RESEARCH DELIVERABLES

Green Retrofit Study

Delphi Group and Canadian Green Building Council August 2022

➤ Training Investment in Ontario's Construction Industry
Prism Economics & Analysis
February 2022

Collective Bargaining Resources and Updates

Ontario Construction SecretariatDecember 2021 – September 2022

> 2022 Contractor Survey

Ontario Construction SecretariatMarch 2022

Economic Bulletins

Ontario Construction Secretariat

Industry Stakeholder Presentations

- Construction Labour Relations Association of Ontario, October 4, 2021
- Ontario Construction Users Council, October 29, 2021
- Vertra Forums, Construction Labour & Employment Relations Conference, November 30, 2021
- Mechanical Contractors Association of Ontario, January 26, 2022
- Construction Employers Coordinating Council of Ontario, February 7, 2022
- SMART Training Conference, February 23, 2022
- Waterloo, Wellington, Dufferin, Grey Building Trades Council, March 4, 2022
- National Construction Labour Relations Association, September 29, 2022



Launched in 2019, the OCS Research and Marketing Partnership Grant (RMPG) is an annual program designed to create an opportunity for labour and management partners to work collaboratively on industry issues, market research, innovation, the adoption of new technologies or exploring labour market dynamics that will help strengthen Ontario's unionized ICI sector. In 2022, the OCS funded the following seven projects.



Hamilton-Brantford Ontario Building & Construction Trades Council

Focused on outreach, marketing and general promotion of local building trades, affiliates and contractors including creating a new website, social media accounts, and printed marketing material. This marketing campaign targets key owner clients to promote maintenance services, project labour agreements, apprenticeship training, skilled trade supply and safety benefits.

Labourers' Local 625 Training Trust

Developing a sustainable marketing program to familiarize and increase knowledge and understanding among youth, parents and educators regarding a rewarding career as a Construction Craft Worker, working in the ICI construction industry, and the growing demand for skilled tradespeople. The campaign focuses on videos, social media marketing, career fairs, and surveys.

LiUNA Local 1059

Developing an educational virtual reality (VR) experience to raise awareness of ICI construction advantages and present a professional image of careers in the skilled trades. The VR experience provides real-life experiences utilizing video from actual union jobsites showcasing equipment and technology used by workers. This VR tool will be used at job fairs, schools, and public events in London and southwestern Ontario.

LiUNA Local 527

Recruiting new and experienced construction workers to begin a career with a unionized employer by promoting construction as a great career choice, paid apprenticeship programs and health and pension benefits. This marketing campaign is utilizing mediums such as social media, radio, bus transit ads, billboards, promotional videos, and other printed publications.

Mechanical Industry Advisory Committee

This public relations campaign will build awareness of the Mechanical Contractors Association and awareness of career opportunities in the mechanical trades among younger generations, women, and people of diverse ethnic backgrounds and races that are currently underrepresented in the industry. Ultimately, this campaign aims to strengthen the unionized mechanical construction industry.

Operating Engineers Training Institute of Ontario

This project will examine the impact of compulsory training on the Mobile and Tower Crane trades workplace safety outcomes. The research will update a previous study titled Crane Operators: The Impact of Training and Certification in Ontario's Canada.

TESC Contracting Company

Creating a mentorship program designed specifically for female apprentices that offers access to experienced women mentors who will guide mentees as they begin their construction trades journey. This 10-month program will also include monthly sessions topics such as time management, resiliency, financial independence, and a number of specific construction workshops.



The Ontario Construction Secretariat's 2021 AGM & Conference was held at Queen's Landing in Niagara-on-the-Lake on October 6 and 7 and saw the return of in-person events. OCS Stakeholders came together at the annual event to network with their labour and management colleagues, hear from a stellar lineup of speakers, and learn about OCS plans and activities.

Niagara-on-the-Lake provided a spectacular backdrop for the social events organized by the OCS, with a murder mystery dinner experience and reception giving attendees the opportunity to mingle, network, and form new relationships with industry colleagues.

In addition to the formal business of the AGM, the conference explored a variety of issues that are critical to Ontario's unionized ICI construction industry. Bob Collins, Senior Economist with BuildForce Canada, presented an overview of current investment and labour market trends in Ontario and across regions. Following Bob's presentation, Helen Viveiros from Ontario Power Generation, showcased how OPG incorporates diversity and inclusion strategies to attract top talent and drive innovative outcomes.

Adam Melnick from Provincial Building & Construction Council of Ontario moderated a panel discussion on workforce development challenges and opportunities with Marc Arsenault, Paul Ditta, and Justin Falconer. Delivering the keynote address, Peter Mansbridge, Former Chief Correspondent for CBC News and Anchor of The National, gave everyone something to think about after his presentation and a refreshing perspective on politics.

During the AGM portion of the event, Katherine Jacobs, Director of Research, provided an update on research projects that included: Demographics and Diversity, Investment in Training, Longitudinal Study, Project Agreement Guide, future research, and the Collective Bargaining Toolkit. OCS CEO, Robert Bronk, provided an Activities Report that included: Communications, Careers in Construction, the Labour Relations Program, Photo Contest, and the 2022 Budget.



The Ontario Construction Secretariat hosted the 22nd Annual State of the Industry and Outlook Conference on Thursday March 3, 2022, at the International Centre. This well-attended in-person conference featured industry experts, facilitated valuable professional development, provided insights for the year.

Key discussion topics this year were the ongoing impact of COVID 19 on the economy, inflation, construction costs, supply chain issues, contractors' perspectives on industry conditions and a near-term outlook for Ontario's construction industry.

This year's conference opened with Chief Economist and Vice President, Export Development Canada, Stuart Bergman, delivering the economic address. Bergman discussed how the pandemic has changed the way consumers and businesses operate, how Omicron has impacted the recovery and what on earth is going on with Supply Chains.

Journeyperson, Steamfitter, Gasfitter, and Welder, Kayla Bailey, spoke in acknowledgement of International Women's Day and shared her commitment of behalf of Ontario Building and Construction Tradeswomen to advocate for women and underrepresented gender identities in the trades.

Katherine Jacobs, the Secretariat's Director of Research, delivered her annual presentation highlighting the findings from the 2022 OCS Contractor Survey. After two years of life in a pandemic with restricted economic activity, Ontario construction contractors were feeling confident that business will rebound in 2022.

Wayne Peterson, Executive Director, CECCO, moderated a panel discussion on Delivering Construction in Disruptive Times with Graeme Aitken of the Electrical Contractors Association of Ontario, Mark Arnone of AECON Nuclear, and Marc Arsenault of the Provincial Building and Construction Trades Council of Ontario.

Wrapping up the day, Host of TVO's The Agenda, Steve Paikin, delivered the keynote address. Paikin has moderated leaders debates for three federal and two provincial elections, has written multiple books, and has created several documentaries. He provided fascinating insights into what political outcomes mean for specific audiences around the world.

The OCS hosts this event for the unionized construction industry to provide insight on Ontario's current economic climate and its industrial, commercial, and institutional construction industry, with industry experts helping construction stakeholders better understand market conditions and plan for the future. Video content for this event is available on the OCS website.



COMMUNICATIONS

If we learned anything during the COVID-19 pandemic, it is that communication is of the utmost importance. The way in which we communicate helps people stay connected, feel part of their work community, and allows for effective collaboration.

Deliverables

- Stay Connected (56 in total between October 2021 and October 2022)
- Economic Bulletins (16 in total between October 2021 and October 2022)
- Collective Bargaining Communication
- Special Email Communications (E.g. Provincial and Federal Budgets)
- Regular Social Media Postings
- Multiple Advertising Partnerships
- Enhanced Members Website
- Earned Media



MEDIA OUTREACH

Print

Radio

In the past year, OCS continued to work closely with Enterprise Canada, a national strategic communications firm, to help promote and increase the reach of our work. OCS has been featured in numerous media outlets such as print media, podcasts, and online articles.







OCS WAS FEATURED IN THE FOLLOWING;

- CanadianContractor.ca
- Canadian Occupational Safety Magazine
- Canadian Plastics
- Construction Links Network
- Crane & Hoist Canada
- Daily Commercial News
- Electrical Business Magazine
- ElectricalIndustry.ca
- Electrical Industry News Week
- Glass Canada Podcast
- Link2Build Ontario
- Live & Local AM 800 CKLW
- Newstalk 1290

- Northern Ontario Business
- Plant: Canada's Manufacturing Magazine
- On-Site Magazine
- Ontario Construction News
- ReNew Canada
- Rogers TV
- Sault Online
- The Hammer Podcast
- The Record
- The Safety Magazine
- Windsorite.ca
- 980 CFPL The Morning Show

"ONTARIO CONTRACTORS BULLISH ON GROWTH IN 2022, SURVEY REVEALS"

- Daily Commercial News

ROBERT BRONK, CEO – ONTARIO CONSTRUCTION SECRETARIAT WITH KEN AND LOREENA

- NewsTalk 1290

"GET'EM YOUNG" - ROBERT BRONK, OCS

- Glass Talk Podcast



BULLETINS

October 4, 2021 Ontario's Commercial **Permit Values**

November 4, 2021 Ontario Fall Economic Statement

December 9. 2021 Building Permits & Labour Force Data

2022

January 12, 2022 Labour Market Trends

May 18, 2022 Q1 ICI Investment Down in All 3 ICI Sectors in

Ontario

May 10, 2022 **Collective Bargaining** Bulletin Issue 3

October 14, 2021

Employment &

Investment

April 19, 2022 ICI Investment Remains Stable in Recent Months

April 7. 2022 Federal Budget 2022

March 16, 2022 **Ontario's Construction** Labour Force **Grows to Pre-Pandemic** Levels

February 8, 2022

2022 Labour

Market Data

2021 Building Permit Data

February 4, 2022

May 11, 2022 **Ontario Construction** Labour Force Surpassess 600.000

April 28, 2022 **Ontario Budget** 2022

April 11, 2022 **ICI Permit** Values Decline

December 2, 2021

Investment

in Building

Construction

March 31, 2022 Collective Bargaining Bulletin Issue 2

February 25, 2022 **Collective Bargaining Bulletin Issue 1**

May 20, 2022 Collective Bargaining Bulletin Issue 4

May 25, 2022 Collective Bargaining Bulletin Issue 5

lune 8, 2022 **Collective Bargaining Bulletin Issue 7**

June 16, 2022 Collective Bargaining **Bulletin Issue 8**

July 4, 2022 **Collective Bargaining Bulletin Issue 10**

September 19, 2022 Ontario's Construction **Employment Continues** Reaching New Records

May 31, 2022 **Collective Bargaining Bulletin Issue 6**

June 16, 2022 **Economic Update** June 22, 2022 **Collective Bargaining** Bulletin Issue 9

July 27, 2022 **Collective Bargaining Bulletin Issue 11**

September 22, 2022 ICI Investment in **Building Construction Grows Modestly**



SOCIAL MEDIA HIGHLIGHTS

OCS has maintained consistent growth and engagement on all social media platforms over the last year. We created and consistently shared our own content and shared contributions from our stakeholders, resulting in an increased in overall performance, profile visits, mentions, new followers and overall engagement.

OCS also organized two successful social media campaigns, The day of Mourning and Labour Day. Both campaigns consisted of thoughtful and informative posts on these important days in the construction industry and a video message from our CEO.

OCS WEBSITE

AUGUST 30, 2021 - AUGUST 30, 2022



15,000 Users



19,000



58,000 ge Views



Desktop Users 70% Mobile Users 30%

MOST POPULAR WEBSITE PAGE WHO WE ARE



SOCIAL MEDIA



340



148

N/A 11,592



Engagement



Reach

AUGUST 30, 2021 - AUGUST 30, 2022







2,085



50,000 190



Impressions

Mentions

TOP TWEET



"2022 Day of Mourning"

AUGUST 30, 2021 - AUGUST 30, 2022



305



Followers



Posts Engagement

Likes

TOP INSTAGRAM POST "2022 Day of Mourning"





148 1,270



Posts

TOP LINKEDIN POST

"Labour Day 2022 Campaign"



AUGUST 30, 2021 - SEPTEMBER 10, 2022

AUGUST 30, 2021 - AUGUST 30, 2022



OCS has sent our e-newsletter, Stay Connected, every Friday of 2022 with exception of the Christmas Holiday. The newsletter is designed to be a valuable source of information for all stakeholders as it is filled with information related to the construction industry in Ontario, OCS events and related news.

Stay Connected is sent to approximately 1,300 constituents each week, and the number continues to grow. With the average open rate of 38%, viewership is high when compared to other weekly newsletters from other organizations. This year, we added a new 'special feature' section where we have guests, such as our OCS Summer Interns, contribute to the newsletter.

OCS continues to receive a great deal of positive feedback. Many organizations share Stay Connected with their networks and post it to their websites each week.

1,300

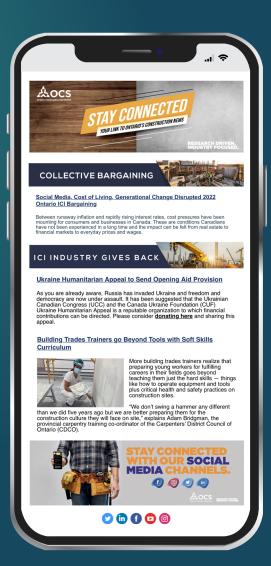


Sent to 1,300 constituents each week

38%



Open Rate





Demand for charitable and community support continues to grow, stretching the capacity of many front-line agencies to meet the need. The unionized construction sector has a long history of investing in their communities, maintaining strong social ties and giving back.

This summer, the OCS supported 13 charity golf tournaments and one bocce ball tournament. The OCS staff enjoyed engaging with stakeholders at these events, along with helping different organizations raise money for so many incredible causes. Each tournament, including Bocce, was hosted by a variety of labour and/or management stakeholders and the proceeds were donated to a variety of charities.

Make-A Wish Canada

De Novo Treatment Centre

Down Syndrome Association

Juvenile Diabetes St. Andrew's Dew Drop Inn

Esophageal Cancer Program at University Health Network
in Toronto Sick Kids Hospital Luso Canadian Charitable Society

Mesothelioma Cancer Research at Princess Margaret Cancer

Foundation Heart and Stroke Foundation The Lighthouse

Threads of Life Scarborough Health Network Foundation

Multiple Sclerosis St. Joseph's Health Centre

Foundation Mental Health Services Unit

BACU Scholarship Fund Plus,

various other local charities.

We Thank You All

Help the OCS Promote the Industry's Charitable Efforts

Is your organization planning a golf tournament? Holding a food drive? Collecting toys for a local charity? We want to hear about it! The OCS will be building a database of the unionized construction industry's community contributions. Let us know when your event was, how much money it raised and what charities you supported, so we can showcase and promote how charitable our industry is, by sending us an email to info@ iciconstruction.com.





Robert **Bronk** Chief Executive Officer 416.620.5210 X224 bronk@iciconstruction.com



Christine Allenby Director of Operations 416.620.5210 X248 christinea@iciconstruction.com



Jacobs Director of Research 416.620.5210 X225 kjacobs@iciconstruction.com

Katherine



Ali **Ahmad** Research Analyst 416.620.5210 X222 aahmad@iciconstruction.com



Cipriani Office Administrator / EA to CEO 416.620.5210 X221 gcipriani@iciconstruction.com



Linette **DeGraaf** Event and Engagement Lead 416.620.5210 X226 Idegraaf@iciconstruction.com



lilburn Communications & Engagement Lead 416.620.5210 X246 vmilburn@iciconstruction.com

Vanessa































LABOUR REPRESENTATIVES

Marc Arsenault

Provincial Building & Construction Trades Council of Ontario

75 International Blvd, Suite 401 Etobicoke, ON M9W 6L9 Tel: 416-678-8887 marc@ontariobuildingtrades.com

James Barry

IBEW Construction Council of Ontario

5090 Explorer Drive, Suite 505 Mississauga, ON L4K 4T9 Tel: 416-674-6940 james@ibewcco.org

Tim Fenton

c/o Ontario Construction Secretariat

180 Attwell Drive, Suite 360 Toronto, ON M9W 6A9 info@iciconstruction.com

David Gardner

Insulators and Asbestos Workers Local 95

166 Newkirk Road, Unit 5 Richmond Hill, ON L4C 3G7 Tel: 289-459-0122 david.gardner@insulators95.com

James Hogarth

Ontario Pipe Trades Council

400 Dundas St. E., Suite 206 Whitby, ON L1N 0K1 Tel: 905-665-3500 hogarth@optc.org

Cosmo Mannella

LiUNA Ontario Provincial District Council

c/o Ontario Construction Secretariat 180 Attwell Drive, Suite 360 Toronto, ON M9W 6A9 info@iciconstruction.com

Joe Redshaw

Operating Engineers Local 793

2245 Speers Rd. Oakville, ON L6L 6X8 Tel: 905-469-9299 joeredshaw@iuoelocal793.org

MANAGEMENT REPRESENTATIVES

Steve Coleman

Mechanical Contractors Association of Ontario

5250 Solar Drive, Suite 201 Mississauga, ON L4W 0G4 Tel: 905-629-0344 stevemca@live.ca

Tony Fanelli

Construction Labour Relations Association of Ontario

6299 Airport Road, Suite 303 Mississauga, ON L4V 1N3 Tel: 905-671-0888 tfanelli@clrao.ca

Jim Lyons

Windsor Construction Labour Relations Group / Windsor Construction Association

2880 Temple Drive Suite 100 Windsor ON N8W 5J5 Tel: 519-974-9680 jlyons@wca.on.ca

Don Marks

Ontario Industrial Roofing Contractors' Association

940 The East Mall, Suite 301 Etobicoke, ON M9B 6J7 Tel: 416-695-4114 donamarks@ontarioroofing.com

Wayne Peterson

Construction Employers Coordinating Council of Ontario

5915 Airport Road, Suite 830 Mississauga, ON, L4V 1T1 Tel: 905-677-6200 wpeterson@cecco.org

David St. Louis

Terrazzo, Tile & Marble Guild of Ontario

30 Capstan Gate, Unit 5 Concord, ON L4K 3E8 Tel: 905-660-5094 david@ttmgo.org

Jodi Travers

Electrical Contractors Association of Ontario

10 Carlson Court, Suite 702 Toronto, ON M9W 6L2 Tel: 1-800-387-3226 jtravers@ecao.org

GOVERNMENT REPRESENTATIVES

Darren Gluckman

Ministry of Labour, Senior Legislative Advisor, Dispute Resolution Services

400 University Ave, 8th Floor Toronto, 0N M7A 1T7 Tel: 416-648-7356 darren.gluckman@ontario.ca

Mary Incognito

Ministry of Labour, Immigration, Training and Skills Development

400 University Ave, 14th Floor Toronto, ON M7A 1T7 Tel: 647-376-8131 mary.incognito@ontario.ca



Arnie Stadnick

Boilermaker Employee Bargaining Agency c/o International Brotherhood of Boilermakers astadnick@boilermakers.org

EMPLOYER

Sara Scott

Boilermaker Employer Bargaining Agency c/o Boilermaker Contractors Association sscott@bcacanada.ca

Roy Grills

Boilermaker Employee Bargaining Agency c/o International Brotherhood of Boilermakers, Local 128 rgrills@ibblocal128.org

Tony DiMaria

Bricklayers Employee Bargaining Agency c/o Brick and Allied Craft Union of Canada tdimaria@bacu.ca

David Stubbs

Bricklayers Employer Bargaining Agency c/o Masonry Industry Employers Council of Ontario dstubbs@canadamasonrycentre.com

Craig Strudwick

Bricklayers Employee Bargaining Agency c/o OPC, IUBAC cstrudwick@bacweb.org

Mike Yorke

Carpenters Employee Bargaining Agency c/o Carpenters' District Council of Ontario myorke@thecarpentersunion.ca

Tony Fanelli

Carpenters Employer Bargaining Agency c/o Construction Labour Relations Association of Ontario tfanelli@clrao.ca

EMPLOYER

Tony Mollica

Cement Masons Employee Bargaining Agency c/o OPCMIA Local 598 tmollica@local598.ca

Jack Oliveira

Demolition Labourers Employee Bargaining Agency c/o LIUNA Ontario Provincial District Council joliveira@liunaopdc.org

James Barry

Electrical Employee Bargaining Agency c/o IBEW Construction Council of Ontario james@ibewcco.org

Brad Farrell

Elevator Employee Bargaining Agency c/o Int'l Union of Elevator Constructors Local 50 brad@iuec50.ca

Bruno Mandic

Glaziers Employee Bargaining Agency c/o Int'l Union of Painters & Allied Trades Ontario Council bmandic@dc46.iupat.org

Geoff Kinney

Cement Masons Employer Bargaining Agency c/o Cement Finishing Labour Relations Association gkinney@cflra.ca

Margaret Taylor

Demolition Labourers Employer Bargaining Agency c/o Ontario Association of Demolition Contractors mtaylor@oadc.ca

Graeme Aitken

Electrical Employer Bargaining Agency c/o Electrical Contractors Association of Ontario gaitken@ecao.org

Andrew Reistetter

Elevator Employer Bargaining Agency c/o National Elevator & Escalator Association andrew.reistetter@neea.ca

Noel Marsella

Glaziers Employer Bargaining Agency c/o Architectural Glass and Metal Contractors Association noel@agmca.ca

David Gardner

Insulators Employee Bargaining Agency c/o Insulators and Asbestos Workers Local 95 david.gardner@insulators95.com

Kevin Bryenton

Ironworkers Employee Bargaining Agency c/o Ironworkers District Council of Ontario odciw@bellnet.ca

Jack Oliveira

Labourers Employee Bargaining Agency c/o LIUNA Ontario Provincial District Council joliveira@liunaopdc.org

Ed Spence

Millwright Employee Bargaining Agency c/o Millwright Regional Council of Ontario espence@millwrightont.com

Mike Gallagher

Operating Engineers Employee Bargaining Agency c/o Operating Engineers Local 793 executive@iuoelocal793.org

EMPLOYER

Charlie Stuckey

Insulators Employer Bargaining Agency c/o Master Insulators' Association of Ontario charlie.stuckey@miaontario.org

Jack Mesley

Ironworkers Employer Bargaining Agency c/o Ontario Erectors Association jack@ontarioerectors.com

Tony Fanelli

Labourers Employer Bargaining Agency c/o Construction Labour Relations Association of Ontario tfanelli@clrao.ca

Patricia Penney-Rouzes

Millwright Employer Bargaining Agency c/o Association of Millwrighting Contractors of Ontario ppenney-rouzes@amcontario.ca

Tony Fanelli

Operating Engineers Employer Bargaining Agency c/o Construction Labour Relations Association of Ontario tfanelli@clrao.ca

Bruno Mandic

Painters Employee Bargaining Agency c/o Int'l Union of Painters & Allied Trades Ontario Council bmandic@dc46.iupat.org

Andrew Sefton

EMPLOYER

Painters Employer Bargaining Agency c/o Ontario Painting Contractors Association andrew.sefton@opcatrusted.ca

Richard Corcoran

Plasterers Employee Bargaining Agency c/o OPCMIA Local 124 local124@idirect.com

Tony Fanelli

Plasterers Employer Bargaining Agency c/o Construction Labour Relations Association of Ontario tfanelli@clrao.ca

James Hogarth

Plumber/Pipefitter Employee Bargaining Agency c/o Ontario Pipe Trades Council hogarth@optc.org

Steve Coleman

Plumber/Pipefitter Employer Bargaining Agency c/o Mechanical Contractors Association of Ontario stevemca@live.ca

Jack Oliveira

Pre-Cast Employee Bargaining Agency c/o LIUNA Ontario Provincial District Council joliveira@liunaopdc.org

A.V. Bombini

Pre-Cast Employer Bargaining Agency c/o Ontario Precast Manufacturers Association tony@tri-krete.com

Andrew Tarr

Refrigeration Employee Bargaining Agency c/o Refrigeration Workers UA Local 787 andrew@ualocal787.org

Paul Wrigley

Refrigeration Employer Bargaining Agency c/o Ontario Refrigeration & Air Conditioning Contractors Assoc. pwrigley@orac.ca

Kevin Bryenton

Rodworkers Employee Bargaining Agency c/o Ironworkers District Council of Ontario odciw@bellnet.ca

Mike Mahon

Roofers Employee Bargaining Agency c/o Ontario Sheet Metal Workers' & Roofers' Conference mike@osmwrc.com

Mike Mahon

Sheet Metal Employee Bargaining Agency c/o Ontario Sheet Metal Workers' & Roofers' Conference mike@osmwrc.com

Dale Hawrychuk

Sprinkler Fitters Employee Bargaining Agency c/o Sprinkler Fitters UA Local 853 dhawrychuk@ualocal853.org

Tony Mollica

Steeplejack Employee Bargaining Agency c/o OPCMIA Local 598 tonymollica@local598.ca

EMPLOYER

Jeff Murray

Rodworkers Employer Bargaining Agency c/o Reinforced Steel Institute of Ontario jmurray@stringerllp.com

Don Marks

Roofers Employer Bargaining Agency c/o Ontario Industrial Roofing Contractors' Association oirca@ontarioroofing.com

Darryl Stewart

Sheet Metal Workers Employer Bargaining Agency c/o Ontario Sheet Metal Contractors Association dstewart@osmca.org

John Galt

Sprinkler Fitters Employer Bargaining Agency c/o Canadian Automatic Sprinkler Association igalt@casa-firesprinkler.org

Sam Triglia

Steeplejack Employer Bargaining Agency c/o Steeplejack and Masonry Restoration Contractors Assoc. sam@cliffordrestoration.com

Gary Kitchen

Teamsters Employee Bargaining Agency c/o Teamsters Construction Council of Ontario gkitchen@teamsters.ca

Tony DiMaria

Tile & Terrazzo Employee Bargaining Agency c/o Brick and Allied Craft Union of Canada tdimaria@bacu.ca

EMPLOYER

John Pilat

Teamsters Employer Bargaining Agency c/o Sarnia Construction Association sca@bellnet.ca

David St. Louis

Tile & Terrazzo Employer Bargaining Agency c/o Terrazzo, Tile & Marble Guild of Ontario david@ttmgo.org

HOLD THE DATE

State of the Industry & Outlook Conference 2023 MARCH 2, 2023

Construction Labour Relations Fundamentals Course

SPRING AND FALL 2023

Annual General Meeting & Conference 2023OCTOBER 2023

For more information, visit the events page on our website iciconstruction.com/events-2.

NOTES			

OCS YEAR IN REVIEW



180 ATTWELL DR., SUITE 360, TORONTO, ON M9W 6A9

info@iciconstruction.com T.416.620.5210 TF.1.888.878.8868 iciconstruction.com Follow the OCS on Twitter ② @OntConstSec INDUSTRY FOCUSED.

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